

## CLEAR Modem – CLEAR Modem Firmware Instructions

### Verify Software Version

1. Connect to Device Home Page by typing <http://192.168.15.1/> into the web browser. The default password is: CLEAR123
2. After logging on at the main page, the “Control Panel” screen will display Software information.
3. Record the software version



### Updating Software Version

1. Go to <http://www.clear.com/support/download> and navigate through list of products to select the correct device. Verify if device has an recommended software installed. If a “Firmware Update” link is not present under the Downloads, no software upgrade is required. If present follow step 2.
2. Compare the software version on device and the clear web page, if different then download the new software by selecting Firmware Update and store to a location on the computer.
3. Connect to Device Home Page by typing <http://192.168.15.1> into the web browser
4. Enter the default password “**CLEAR123**” to gain Administrative rights access
5. Access the software/firmware update screen by switching to Control Panel
6. Browse the path to the file where it is stored on the computer
7. Click Upgrade
8. Once upgrade is complete, the device will automatically reboot

9. Verify the upgrade is successful by looking at the software version on the Home page
10. Verify that the device can connect to CLEAR 4G network through Ethernet and access the Internet. Follow Confirm Connection to the CLEAR 4G Network and Connect to a Computer steps

## Device Specs & Downloads

Pick your device from the list below to view device specifications, access user guides and download software updates.

[Answers Home](#) > [Downloads](#)



### CLEAR Modem

**Step 1: Navigate to the correct device.**

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<b>Dimensions</b>	236.3mm x 150mm x 24mm
<b>Compatibility</b>	OS: Windows®, Mac® & Linux®, Browser: IE 6.0 / newer, Firefox 2.0 / newer
<b>Misc</b>	Automatic Software Updates

- Is it easy to connect to the CLEAR network?
- How do I position my CLEAR Modem to get the best signal?
- My browser is stuck on a message from CLEAR. What now?
- How do I create a wireless network with my Home Modem?
- How do I improve my connection speed?
- How do I connect my CLEAR Home Modem to a computer?




**Personalize**

**Internet**

**Status**

**Telephony**

**Control Panel**

**Port Forwarding**

**Local Address**

**Software**

Manages the device software and add/delete the add-on software. Click the Browse button to locate the software package on your computer. Then click the Upgrade button to add/upgrade the software to the device. Click the View button to check device software upgrade availability and new or updatable add-on software. Select the software you want to upgrade/update/add and click the Install button. Select the software you want to remove and click the Uninstall button to delete the add-on software.

Device Software Upgrade Path:

Device Software Version: 02.00.24.07.05 (2011.10.14 15:10:34)

Available Software Packages	<input type="button" value="View"/> <input type="button" value="Install"/>
No Available Software Packages Provided.	
Installed Add-On Software Packages	<input type="button" value="Uninstall"/>
No Installed Add-On Software Packages	

**Certificate**

**System**

**Legal Notice**

**About**

**Step 5: Access Control Panel.**

Status ● Telephony ● Control Panel ●

Software  
Certificate  
System

Manages the device software and add/delete the add-on software. Click the Browse button to locate the software package on your computer. Then click the Upgrade button to add/upgrade the software to the device. Click the View button to check device software upgrade availability and new or updatable add-on software. Select the software you want to upgrade/update/add and click the Install button. Select the software you want to remove and click the Uninstall button to delete the add-on software.

Device Software Upgrade Path:  Browse... Upgrade

Device Software Version: 02.00.24.07.05 (2011.10.14 15:10:34)

**Step 7: Click Upgrade to start upgrade process.**