

CLEAR Spot 4G Apollo Instructions

Verify Software Version

1. Connect to Device Home Page by typing <http://Clearspot> or <http://192.168.15.1/> into the web browser
2. The main page will display the “Current Device Settings” screen which will have Software information
3. Record the software version



The screenshot shows the CLEAR Spot 4G Apollo web interface. At the top, there is a header with the CLEAR logo and the device name "CLEAR Spot 4G (Apollo)". Below the header, there are status indicators for Users, 4G, and Battery (Fully Charged). A sidebar on the left contains a menu with options: LOGOUT, Summary (highlighted), Device Setup, Device Update, Wi-Fi Settings, Advanced Settings, and Help. At the bottom of the sidebar is a RECONNECT button. The main content area is titled "Current Device Settings:" and features a small image of the device. Below the image, there is a table of device information:

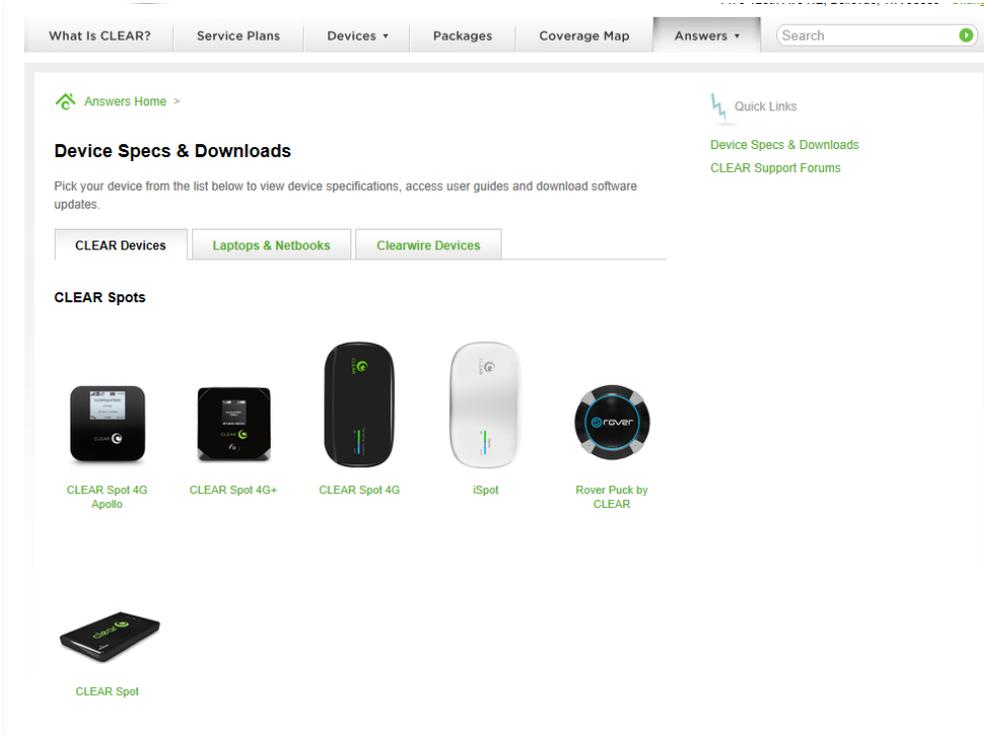
4G Status	Connected
Signal	RSSI:-69, CINR:26
MAC Address	00:0D:1F:88:88:02
Tower	42:57:41:03:03:03
IP Address	192.168.11.190
Frequency	2525000 kHz
Device Uptime	00:51:17
Network Name	CLEARSpot88802
Wi-Fi Channel	Auto (Ch. 11)
Software	01.02.19.999
Wi-Fi Range	Low
Hardware	V01

A green arrow points from a box labeled "Software version" to the "Software" field in the table, which contains the value "01.02.19.999".

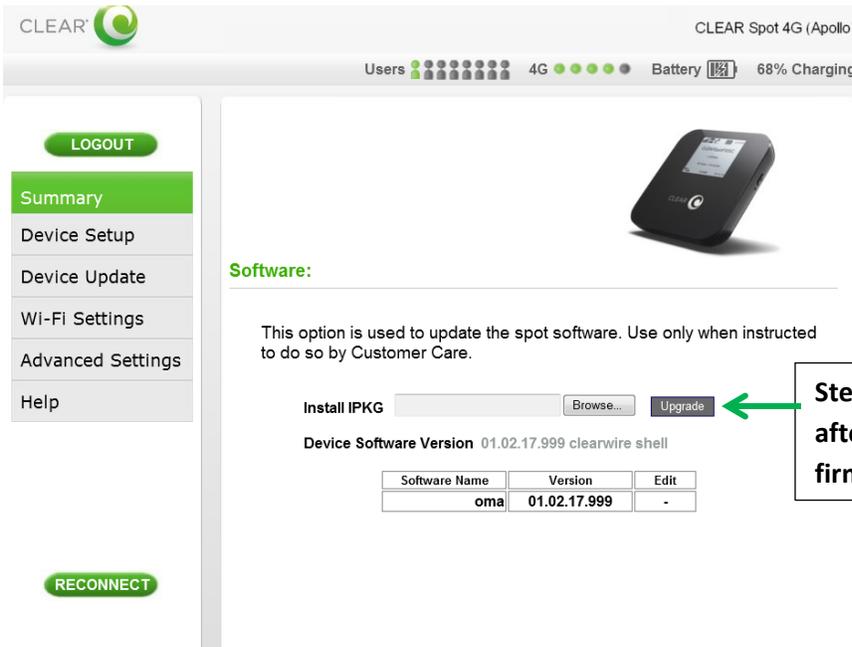
Updating Software Version

1. Go to <http://www.clear.com/support/download> and navigate through the list of products to select the correct device. Verify if device has a recommended software installed
2. Download the new software to a location on the computer by selecting Firmware Update and Store
3. Connect to Device Home Page by typing <http://Clearspot> or <http://192.168.15.1> into the web browser
4. Enter the default password “**admin**” to gain Administrative rights
5. Access the software/firmware update screen by:
 - a. Hover the mouse cursor over the image of the device
 - b. Press and release the CTL, ALT and H keys simultaneously on the keyboard
6. Click the button and navigate to the stored firmware file (ipk extension) on the computer

7. Click Upgrade button on the Device Home Page
8. Once upgrade is complete, the device will automatically reboot
9. Verify the upgrade is successful by looking at the software version in the Summary tab



Step 1: Select the CLEAR Spot 4G Apollo



Step 7: Click the Upgrade button after selecting the software or firmware file.

Device Software Version 01.02.17.999 clearwire shell

Software Name	Version	Edit
oma	01.02.17.999	-

LOGOUT

Summary

Device Setup

Device Update

Wi-Fi Settings

Advanced Settings

Help

RECONNECT



Current Device Settings:

4G Status	Connected
Signal	RSSI:-69, CINR:26
MAC Address	00:0D:1F:88:88:02
Tower	42:57:41:03:03:03
IP Address	192.168.11.190
Frequency	2525000 kHz
Device Uptime	00:51:17
Network Name	CLEARSpot88802
Wi-Fi Channel	Auto (Ch. 11)
Wi-Fi Range	Low
Software	01.02.19.999
Hardware	V01

Step 9: Verify updated software version.

