

# Before you Start!

- Port forwarding works best when using Apple Safari, Microsoft Internet Explorer 8, or Mozilla Firefox.
  - Google Chrome and Microsoft Internet Explorer 9 have been identified to have problems completing port forwarding.
- Please be aware that if any settings are changed outside of the directions outlined below and it renders the modem non-functional, you may be required to purchase another device at full retail price plus any other associated costs (shipping costs, taxes, etc.).
- Complete all necessary tasks that require an Internet connection. This includes any calls made using a VoIP service (phone service that requires Internet connection). This is because there are several steps in the process which may require a reboot of the modem, which will in turn either disconnect a phone call or interrupt Internet connectivity.
- Please note that by default the ability to login to the modem across the internet from a remote location is disabled.


# How to setup Port Forwarding

1. Open an internet browser and browse to the web address http://clearspot or 192.168.15.1. The password is "admin" (without the quotations).

.....

Login > FORGOT PASSWORD?

Help



Current Device Settings:

4G Status Connected

Signal

Tower

Frequency

MAC Address

IP Address

Device Uptime

Network Name




Wi-Fi Channel

Wi-Fi Range


Software

Hardware

2. The modem will default to the "Summary" page when the user interface opens.

Users  4G  Battery  12% Holding

Help



LOGOUT

Summary

Device Setup

Device Update

Wi-Fi Settings

Advanced Settings

Help

Current Device Settings:

4G Status Connected

Signal

Tower

Frequency

MAC Address

IP Address

Device Uptime 00:06:12

Network Name CLEARSpot




Wi-Fi Channel Auto ( Ch. 11 )

Wi-Fi Range Low


Software

Hardware V02

3. Select the "Advanced Settings" tab on the left side of the user interface.

Users  4G  Battery  12% Holding

Help



LOGOUT

Summary

Device Setup

Device Update

Wi-Fi Settings

Advanced Settings

Help

Current Device Settings:

4G Status Connected

Signal

Tower

Frequency

MAC Address

IP Address

Device Uptime 00:06:12

Network Name CLEARSpot


Wi-Fi Channel Auto ( Ch. 11 )


Wi-Fi Range Low


Software

Hardware V02

4. The modem will default to the "4G Information" after selecting the "Advanced Settings" (as shown below).

Users 

4G 

Battery  14% Holding

LOGOUT

Summary

Device Setup

Device Update

Wi-Fi Settings

Advanced Settings

4G Information

Firewall


Router

System

Device Log

Help

Help



4G Information:

▼ Link Stats

4G Status Connected

Frequency

NAP ID :

CINR 37 dB

CINR Ant 1 34 dB

CINR Ant 2 34 dB

TX Power -37 dBm

MAC Address

IP Address :

Tower

Preamble 1

RSSI -38 dBm

RSSI Ant 1 -42 dBm




RSSI Ant 2 -41 dBm

Tx Power Mean -54 dBm

Device Uptime 00:09:45

4G Connect Time 534 secs

5. Select the "Firewall" tab on the left side of the user interface.

Users  4G  Battery  16% Holding

LOGOUT

Summary

Device Setup

Device Update

Wi-Fi Settings

Advanced Settings

4G Information

Firewall


Router

System

Device Log

Help

Help



Firewall Settings:

The Firewall authorizes Internet access to your CLEAR Spot. Please refer to Help for information on the settings.

Enable Firewall ☒

Enable Web Login from Internet ☐

Web Login Port from Internet

Enable ping from Internet ☐

CANCEL

APPLY

6. Uncheck the "Enable Firewall" checkbox and check the "Enable ping from Internet" checkbox.

- If you only need port forwarding for a gaming console or you do not need to be able to connect to devices behind the CLEAR Spot remotely, the "Enable ping from Internet" does NOT need to be selected.

LOGOUT

Summary

Device Setup

Device Update

Wi-Fi Settings

Advanced Settings

4G Information

Firewall

Router

System

Device Log

Help



### Firewall Settings:

The Firewall authorizes Internet access to your CLEAR Spot. Please refer to Help for information on the settings.

Enable Firewall ☐

Enable Web Login from Internet ☐

Web Login Port from Internet

Enable ping from Internet ☒

CANCEL

APPLY

7. Select "Router" under "Advanced Settings".

LOGOUT

Summary

Device Setup

Device Update

Wi-Fi Settings

Advanced Settings

4G Information

Firewall

Router


System

Device Log

Help

RECONNECT

Help



Router Settings:

▼ Internet Protocol

Use these fields to configure a custom DNS Server.

Enable OpenDNS

OpenDNS Server1

OpenDNS Server2

208

67

222

222

208

67

220

220

► Dynamic DNS

► Universal PnP

► DMZ Host

► Port Forwarding

► DHCP Server

► DHCP Lease Reservation

► DHCP Lease Status

8. Select "DHCP Lease Status".
- Confirm the MAC and IP address of the device receiving the forwarded ports and copy them down for later use.

- DNS Servers

► Dynamic DNS Information

► UPnP

► DMZ

► Port Forwarding

► DHCP Server

► DHCP Lease Reservation

▼ DHCP Lease Status

Shows the devices currently connected to your modem.

Host Name	MAC Address	IP Address	Remaining Lease Duration
WST41032153	00:23:15:43:F7:24	192.168.15.62	2257 seconds

REFRESH

AUTO

9. Select the "DHCP Lease Reservation".

- DNS Servers
- Dynamic DNS Information
- UPnP
- DMZ
- Port Forwarding
- DHCP Server
- ▼ **DHCP Lease Reservation**

Use these fields to reserve a specific IP address for a device.

Select	Host Name	MAC Address	IP Address	Enabled
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ADD

DELETE

#### ▼ DHCP Lease Status

Shows the devices currently connected to your modem.

Host Name	MAC Address	IP Address	Remaining Lease Duration
WST41032153	00:23:15:43:F7:24	192.168.15.62	2257 seconds

REFRESH

AUTO

10. Select the “Add” button.

- DNS Servers
- Dynamic DNS Information
- UPnP
- DMZ
- Port Forwarding
- DHCP Server
- ▼ **DHCP Lease Reservation**

Use these fields to reserve a specific IP address for a device.

Select	Host Name	MAC Address	IP Address	Enabled
--------	-----------	-------------	------------	---------

ADD

DELETE

#### ▼ DHCP Lease Status

Shows the devices currently connected to your modem.

Host Name	MAC Address	IP Address	Remaining Lease Duration
WST41032153	00:23:15:43:F7:24	192.168.15.62	2257 seconds

REFRESH

AUTO

11. Enter the device information:

- Client Host Name
- MAC Address of the device from Step 8
- IP address from Step 8
- The “Select” Checkbox does NOT need to be selected.
- Ensure the “Enabled” checkbox is selected.

### ▼ DHCP Lease Reservation

Use these fields to reserve a specific IP address for a device.

Select	Host Name	MAC Address	IP Address	Enabled
<input type="checkbox"/>	Rule Name	00 : 23 : 15 : 43 : F7 : 24	192 : 168 : 15 : 62	<input checked="" type="checkbox"/>

**ADD** **DELETE**

### ▼ DHCP Lease Status

Shows the devices currently connected to your modem.

Host Name	MAC Address	IP Address	Remaining Lease Duration
WST41032153	00:23:15:43:F7:24	192.168.15.62	3026 seconds

**REFRESH**

**AUTO**

## 12. Select UPnP and DMZ

- The “Enable UPnP IGD” checkbox needs to be checked.
- The DMZ IP Address field is left blank.

### ► DNS Servers

### ► Dynamic DNS Information

#### ▼ UPnP

Enable UPnP to allow Windows applications to dynamically configure Port Forwarding rules on the modem.

**Enable UPnP IGD** ☒

#### ▼ DMZ

**DMZ IP Address** 192.168.15.

### ► Port Forwarding

### ► DHCP Server

#### ▼ DHCP Lease Reservation

Use these fields to reserve a specific IP address for a device.

Select	Host Name	MAC Address	IP Address	Enabled
<input type="checkbox"/>	Rule Name	00 : 23 : 15 : 43 : F7 : 24	192 : 168 : 15 : 24	<input checked="" type="checkbox"/>

**ADD**

**DELETE**

#### ▼ DHCP Lease Status

## 13. Select Port Forwarding

- Select the “Add” Button five times so that five blank rows are now available.

## 14. Enter the Following information:

**PLEASE NOTE: TCP and UDP Port 161 and UDP Port 68 are reserved and cannot be forwarded on Gemtek Modems**



15. Line 1:

- Protocol
- Select “TCP” from the dropdown
  - WAN Port Begin
    - Enter the number “1”
  - WAN Port End
    - Enter the number “160”
  - LAN IP
    - Enter the IP address that was assigned in the lease reservation

16. Line 2:

- Protocol
- Select “TCP” from the dropdown
  - WAN Port Begin
    - Enter the number “162”
  - WAN Port End
    - Enter the number “65535”
  - LAN IP
    - Enter the IP address that was assigned in the lease reservation

17. Line 3:

- Protocol
- Select “UDP” from the dropdown
  - WAN Port Begin
    - Enter the number “1”
  - WAN Port End
    - Enter the number “67”
  - LAN IP
    - Enter the IP address that was assigned in the lease reservation

18. Line 4:

- Protocol
- Select “UDP” from the dropdown
  - WAN Port Begin
    - Enter the number “69”
  - WAN Port End
    - Enter the number “160”
  - LAN IP
    - Enter the IP address that was assigned in the lease reservation.

19. Line 5:

- Protocol
- Select “UDP” from the dropdown
  - WAN Port Begin
    - Enter the number “162”
  - WAN Port End
    - Enter the number “65535”
  - LAN IP
    - Enter the IP address that was assigned in the lease reservation

► DMZ

▼ Port Forwarding

Use these fields to forward inbound connections to a specific client connected to the modem.

Select	Protocol	WAN Port		LAN IP				Enabled
		Begin	End					
<input type="checkbox"/>	TCP ▼	1	160	192	168	15	62	<input checked="" type="checkbox"/>
<input type="checkbox"/>	TCP ▼	162	65535	192	168	15	62	<input checked="" type="checkbox"/>
<input type="checkbox"/>	UDP ▼	1	67	192	168	15	62	<input checked="" type="checkbox"/>
<input type="checkbox"/>	UDP ▼	69	160	192	168	15	62	<input checked="" type="checkbox"/>
<input type="checkbox"/>	UDP ▼	162	65535	192	168	15	62	<input checked="" type="checkbox"/>

ADD

DELETE

► DHCP Server

► DHCP Lease Reservation

▼ DHCP Lease Status

Shows the devices currently connected to your modem.

Host Name	MAC Address	IP Address	Remaining Lease Duration
WST41032153	00:23:15:43:F7:24	192.168.15.62	3026 seconds

REFRESH

AUTO

20. Scroll to the bottom of the interface and select "Apply".

► DHCP Server

▼ DHCP Lease Reservation

Use these fields to reserve a specific IP address for a device.

Select	Host Name	MAC Address	IP Address	Enabled
<input type="checkbox"/>	Rule Name	00 : 23 : 15 : 43 : F7 : 24	192 . 168 . 15 . 62	<input checked="" type="checkbox"/>

ADD

DELETE

▼ DHCP Lease Status

Shows the devices currently connected to your modem.

Host Name	MAC Address	IP Address	Remaining Lease Duration
WST41032153	00:23:15:43:F7:24	192.168.15.62	3026 seconds

REFRESH

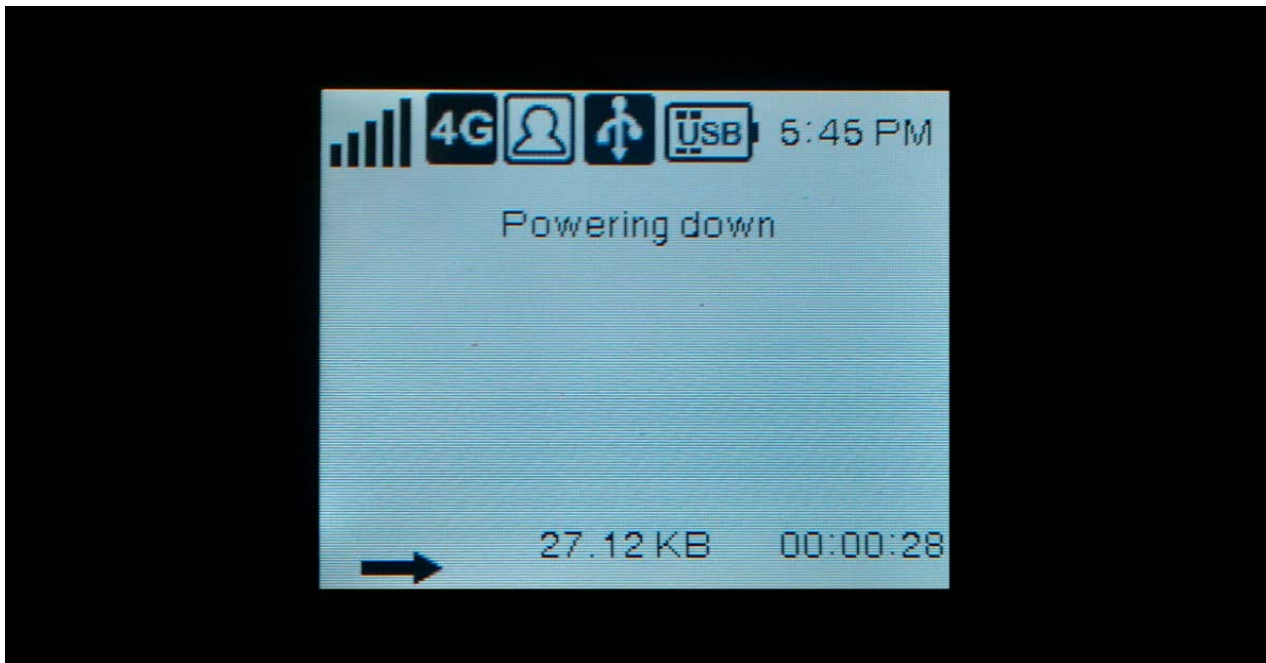
AUTO

CANCEL

APPLY

21. Reboot the Apollo by holding down the power button (located on the left side of the device) for approximately 5 seconds. Make sure to NOT factory reset the device (or all settings will be lost).

- The Apollo's screen will show "Powering Down"



22. After 30 seconds, turn the Apollo back on by pressing down on the power button for approximately 5 seconds.

- A "CLEAR" logo should appear with a "Loading Bar" indicating that the device is powering back on.



The modem is now “wide open” and all ports are forwarded to the first NAT capable device hooked up after the modem.

Any further issues with port forwarding will need to be addressed with your 3rd party network equipment vendor, or 3rd party software vendor.