

## Apollo

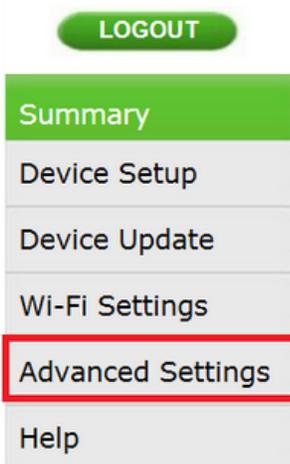
1. Open an internet browser and browse to the web address <http://clearspot> or 192.168.15.1. The password is admin.



2. The modem will default to the "Summary" page when the user interface opens.



3. Select the "Advanced Settings" tab on the left side of the user interface.



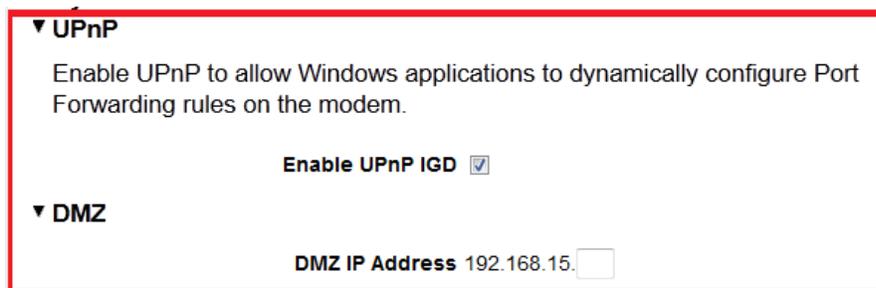
4. The modem will default to the "4G Information" after selecting the "Advanced Settings".



5. Click "Router" under "Advanced Settings".



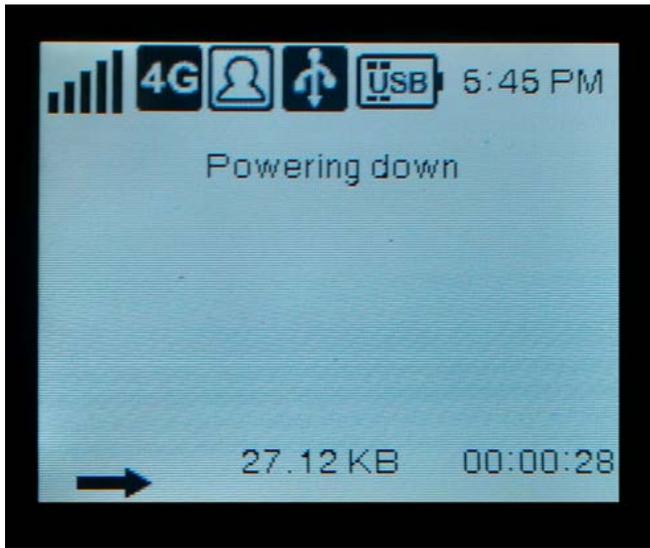
6. Select the small triangle next to UPnP to expand the section. The "Enable UPnP IGD" check-box needs to be checked and the DMZ IP Address field should be blank.



7. Scroll to the bottom of the interface and select "Apply".



8. The device will now need to be rebooted by holding down the power button (located on the left side of the device) for approximately 5 seconds.
  - Make sure to **NOT** factory reset the device
9. The Apollo's screen will show "Powering Down".



10. After 30 seconds turn the Apollo back on by pressing down on the power button for approximately 5 seconds.
  - A "CLEAR" logo should appear with a "Loading Bar" indicating that the device is powering back on



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