Apollo

1. Open an internet browser and browse to the web address http://clearspot or 192.168.15.1. The password is admin.



2. The modem will default to the "Summary" page when the user interface opens.



3. Select the "Advanced Settings" tab on the left side of the user interface.



4. The modem will default to the "4G Information" after selecting the "Advanced Settings".



5. Click "Router" under "Advanced Settings".

Summary
Device Setup
Device Update
Wi-Fi Settings
Advanced Settings 4G Information Firewall
Router
System
Device Log
Help

6. Select the small triangle next to UPnP to expand the section. The "Enable UPnP IGD" check-box needs to be checked and the DMZ IP Address field should be blank.

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▼ UPnP
Enable UPnP to allow Windows applications to dynamically configure Port Forwarding rules on the modem.
Enable UPnP IGD 📝
▼ DMZ
DMZ IP Address 192.168.15.

7. Scroll to the bottom of the interface and select "Apply".



- 8. The device will now need to be rebooted by holding down the power button (located on the left side of the device) for approximately 5 seconds.
- Make sure to <u>NOT</u> factory reset the device
- 9. The Apollo's screen will show "Powering Down".



- 10. After 30 seconds turn the Apollo back on by pressing down on the power button for approximately 5 seconds.
- A "CLEAR" logo should appear with a "Loading Bar" indicating that the device is powering back on

