

LET'S GET STARTED

CLEAR 4G Mobile USB



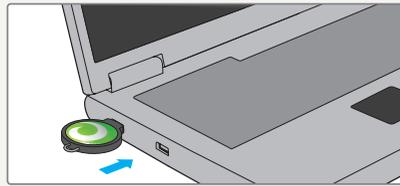
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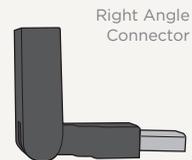
SET IT UP

Insert the Installation USB Flash Drive into an available USB port on your computer.

Installation USB Flash Drive



When inserting the Installation USB Flash Drive into a vertical USB port, the Right Angle Connector is needed.



Right Angle Connector

The CLEAR software should begin installing automatically. Follow the onscreen instructions and read/accept the CLEAR Terms of Service.

SET IT UP *(continued)*

INSTALLATION FOR WINDOWS® XP:

- If the installation does not start automatically, go to “My Computer” and double click the “CLEAR logo”
- Double click the “Win” folder
- Double click the “Setup.exe” and follow the onscreen instructions to complete the installation



SET IT UP *(continued)*

INSTALLATION FOR WINDOWS VISTA® AND WINDOWS® 7:

- Most users will see an “AutoPlay” dialog box; if so, double click “Install CLEAR Connection Manager” and follow the on screen instructions to complete the installation



NOTE: If the “AutoPlay” dialog box doesn’t appear, select the “Windows Start” menu and then select “Computer” or the “Computer” icon on your desktop

- Double click the “CLEAR logo”
- Double click the “Win” folder
- Double click “Setup.exe” and follow the on screen instructions to complete the installation.



SET IT UP *(continued)*

INSTALLATION FOR MAC® OS X:

After you insert the Installation USB Flash Drive:

- Double click the “CLEAR USB” icon on your desktop



- Double click the “Mac OS X” folder



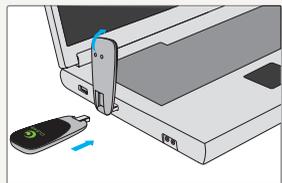
- Double click the “Install CLEAR.mpkg” to launch the Mac installer



- Follow the onscreen instructions to complete the installation

CONNECT TO THE INTERNET

Insert your CLEAR 4G Mobile USB (Mobile USB) into an available USB port on your computer.



The Right Angle Connector is needed when inserting the Mobile USB into a vertical USB port.



Before you get online, make sure the CLEAR Connection Manager is running.

- If you're using a laptop with Microsoft Windows, your CLEAR Connection Manager automatically starts running
- If you're using a Mac, you need to open the CLEAR Connection Manager
- Once the CLEAR Connection Manager is opened, it will automatically connect to the CLEAR 4G signal

The light on the Mobile USB is red when the Mobile USB has power and the light is green when the Mobile USB is receiving a CLEAR 4G signal.

CONNECT TO THE INTERNET *(continued)*

Every CLEAR customer gets an online account, so you can easily manage your account and view/pay your bill.

- The first time you connect to the internet, using your Mobile USB, you will see a web page where you can review your rate plan information and complete your CLEAR online account



Congratulations! You're ready for INTERNET AWESOMENESS

Be sure to check-out our "QUICK TIPS" and "HAVE A QUESTION?" sections.

QUICK TIPS

TO MAXIMIZE SIGNAL STRENGTH:

- When indoors, use your Mobile USB near a window or outside wall to receive the strongest signal
- If your Mobile USB is displaying a red light, it is not receiving a CLEAR 4G signal (try moving to a different location until the Mobile USB displays a green light)
- The CLEAR Connection Manager displays the CLEAR 4G signal strength (the more green dots lit, the stronger the signal strength)



BROWSER STUCK?:

- If your browser is stuck on a message from CLEAR, follow the on-screen instructions to view the message and provide any requested information

QUICK TIPS *(continued)*

YOUR COMPUTER DOESN'T RECOGNIZE YOUR MOBILE USB:

- If your computer cannot communicate with your Mobile USB, the CLEAR Connection Manager will display "No Device Detected"
- Make sure the Mobile USB is firmly plugged into an available USB port
- If the Mobile USB is inserted correctly, you should see a green or red light (if you don't, move the Mobile USB to another available USB port)

VERIFY THAT YOUR COMPUTER RECOGNIZES YOUR MOBILE USB:

- Confirm the status line no longer reads, "No Device Detected" (you should see a message similar to "Initializing" or "Searching the Network")
- Go into the Device Manager tool, on your computer, to confirm the Mobile USB appears in the "Network Adapters" list

NOTE: Windows XP users may experience a known Microsoft problem with the USB Selective Suspend Feature. In this case, the USB ports on your computer appear to freeze or to stop working properly when using USB devices. The problem can be corrected by visiting the Microsoft support website. Enter the following URL in your browser, <http://support.microsoft.com/kb/817900>, and select the "Fix it" icon.

HAVE A QUESTION?

Please read the separate "Important Information" document included with your Mobile USB for regulatory information, safety information, and other important disclosures.

If you have questions about your Mobile USB, access the online User Guide, FAQs, and live chat support at www.clear.com/support.

If you still have questions, please call us at 877-956-4056. We provide automated telephone support 24/7 and live telephone support between 9am and 10pm, seven days a week.

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