

CLEAR Hub Express Firmware Instructions

Verify Software Version

1. Connect to Device Home Page by typing <http://clearmodem> into the web browser
2. The main page will display the “Current Device Settings” screen which will have Software information
3. Confirm that your device has the updated software

The screenshot shows the CLEAR Hub Express web interface. At the top left is the CLEAR logo. At the top right, it says 'The Hub - Express' and shows 'Users' with a bar chart and '4G' with signal strength indicators. Below the logo is a search bar and a 'Login' button. A green arrow points from a box labeled 'Admin Login' to the 'Login' button. The main content area is titled 'Summary:' and contains several sections: '4G Service' with status 'Connected', 'Signal' 'RSSI:-67, CINR:19', and 'BSID' '00:00:02:C8:EE:10'; 'Wi-Fi' with 'Wi-Fi Network Name' 'WIFIRSU_f9526', 'Wi-Fi Channel' 'Auto (Ch. 11)', and 'Wi-Fi Range' 'Low'; and 'Modem' with 'Modem Uptime' '144:22:21', 'IP Address' '74.61.30.72', 'MAC Address' '00:1D:88:1F:95:26', and 'Software' '01.00.01.999 (10/21/2011)'. A green arrow points from a box labeled 'Software version' to the 'Software' field. At the bottom left, there is a language selector for 'Español'.

Updating Software Version

1. Go to <http://www.clear.com/support/download> and compare the software version on device. If the version is different, then download the new software by selecting Firmware Update and store the file to a location on your computer.
2. Connect to Device Home Page by typing <http://clearmodem> into the web browser
3. Enter the password to gain Administrative rights access. Note: The default password is “admin”
4. Access the software/firmware update screen by:
 - a. Hover the mouse cursor over the image of the device, on the device’s home page
 - b. Press and release the CTL, ALT and H buttons simultaneously on the keyboard
5. Browse the path to the ipk file where it is stored on your computer
6. Click Upgrade
7. Once upgrade is complete, the device will automatically reboot
8. Verify the upgrade is successful by looking at the software version on the Home page
9. Verify that the device can connect to Wi-Fi and CLEAR 4G network and access the Internet

LOGOUT

Summary

Modem Setup

Modem Update

Wi-Fi Settings

Advanced Settings

Help



Software:

This option is used to update the modem software. Use only when instructed to do so by Customer Care.

Install IPKG

Modem Software Version 01.00.03.999 (11/03/2011)

Software Name	Version	Edit
oma	01.00.03.999	-
lang-es-web	01.00.03.999	Remove

Step 6: Click the Upgrade button after selecting the software or firmware file.