## **CLEAR Hub Express**

1. Open an internet browser and browse to the web address http://clearmodem. The password is admin.



2. The modem will default to the Summary page when the user interface opens.

LOGOUT	
Summary	
Modem Setup	
Modem Update	Summary:
Wi-Fi Settings	4G Service
Advanced Settings	Status
Help	Wi-Fi

3. Select the "Advanced Settings" tab on the left side of the user interface.



4. The modem will default to the Firewall Settings after selecting the Advanced Settings.

Modem Update	Firewall Settings:
Wi-Fi Settings	The Firewall authorizes Internet access to your Help for information on the settings. Enable Firewall Enable Web Login from Internet
Advanced Settings	
Firewall	
Router	
	Web Login Port from Internet 8080
System	Enable Ping from Internet 🔽
System Log	

5. Click Router under Advanced Settings.



6. Select the small triangle next to UPnP to expand the section.

- The "Enable UPnP IGD checkbox needs to selected
- The DMZ IP Address field should be left blank.



7. Scroll to the bottom of the page and select Apply.



- 8. The device will now need to be powercycled using the Reboot button underneath the menu on the left side.
- If this does not work, physically power cycle the modem for at least 30 seconds by pulling the power cord from the back of the device
- Make sure to <u>NOT</u> factory reset the device



