## **CLEAR Modem with WiFi Firmware Instructions**

### Verify Software Version

- 1. Connect to Device Home Page by typing <u>http://192.168.15.1</u> for the CLEAR Modem with Wi-Fi into the web browser into the web browser
- 2. The main page will display the "Current Device Settings" screen which will have Software information
- 3. Record the software version

# Current Device Settings:

Device Software Version	n 01.01.13.999 (09/06/2011) <b>&lt;</b>	Software version
WIMAX MAC ID	00:1D:88:18:61:00	
CINR	35 dB	
WAN IP Address	75.92.131.239	
Firewall	ON	
Device Up Time	0days,1hours,2minutes	
Port Forwarding	OFF	
ATA Status	Disable	
DM Status	Disconnected	
Off Hook	Message Waiting	

#### **Updating Software Version**

- Go to <u>http://www.clear.com/support/download</u> and navigate through list of products to select the correct device. Verify if device has recommended software installed. If a "Firmware Update" link is not present under the Downloads, no software upgrade is required. If present follow step 2.
- 2. Compare the software version on device and the clear web page, if different then download the new software by selecting Firmware Update and store to a location on the computer.
- 3. Verify that the device can connect to Wi-Fi and CLEAR 4G network and access the Internet.
- 4. Connect to Device Home Page by typing <u>http://192.168.15.1</u> into the web browser
- 5. Enter the default password "CLEAR123" to gain Administrative rights access
- 6. Access the software/firmware update screen by:
  - a. Hover the mouse cursor over the image of the device, on the device's home page
  - b. Press and release the CTL, ALT and H buttons simultaneously on the keyboard.

- 7. Browse the path to the firmware file where it is stored or where you saved in on your computer. Note that the extension of the file would end with .ipk. For example, the firmware file title would be similar to: clearwire\_xx\_xxxx.arm.ipk
- 8. Click Upgrade
- 9. Once upgrade is complete, the device will automatically reboot
- 10. Verify the upgrade is successful by looking at the software version on the Home page
- 11. Verify that the device can connect to Wi-Fi and CLEAR 4G network and access the Internet.

.ear° 🕐	R* O Super fast take-it-with-you internet			Support 888-888-3113 ( Click to Chat / Find a Store / My Account			
What Is CLEAR?	Service Plans	Devices •	Packages	Coverage Map	Answers •	Search	0
Answers Home	> Downloads >				4 Quic	k Links	
	CLEAR Modem	with Wi-Fi			Device S	pecs & Downloads	
C. AMA	Downloads <ul> <li>Installation Guide (1.3</li> <li>Device Specifications</li> <li>User Guide (1.3 mb PD</li> </ul>	(803 kb PDF)			official and a	Support Forums	
SKU/Part Number	WIXFBR-117						
SKU/Part Number	WIXFBR-117 CLEAR Modem with V	Ni-Fi					
Description	CLEAR Modem with V						
Description Standards	CLEAR Modem with V WiMAX IEEE 802.16e						
Description Standards Frequency	CLEAR Modem with W WiMAX IEEE 802.16e WiMAX: 2500 MHz	e – 2005	C, output voltage:	12V DC			
Description Standards Frequency Max Output Power	CLEAR Modem with V WIMAX IEEE 802.16e WIMAX: 2500 MHz 27dBm	e – 2005 Ntage: 100-240V A		12V DC			
Description Standards Frequency Max Output Power Operating Voltage	CLEAR Modem with V WiMAX IEEE 802.16e WiMAX: 2500 MHz 27dBm Power supply input vo	e – 2005 oltage: 100-240V A a Port, 802.11b/g/n	Wireless				
Description Standards Frequency Max Output Power Operating Voltage Interface	CLEAR Modem with V WiMAX IEEE 802.16e WiMAX: 2500 MHz 27dBm Power supply input vo 1 RJ-45 Ethernet Data	e – 2005 Iltage: 100-240V A a Port, 802.11b/g/n s, 1 network LED,	Wireless				
Description Standards Frequency Max Output Power Operating Voltage Interface LEDs	CLEAR Modem with V WiMAX IEEE 802.16e WiMAX: 2500 MHz 27dBm Power supply input vo 1 RJ-45 Ethernet Data 5 signal strength LED:	<ul> <li>- 2005</li> <li>oltage: 100-240V A</li> <li>a Port, 802.11b/g/n</li> <li>s, 1 network LED,</li> <li>&amp; Linux</li> </ul>	Wireless				

	5				
Home	Device Status	ł	Basic	Advanced	
$\square$		e only wh	update the m en instructed		
CLEAR	Install IPKG Device Software Ve	ersion 01.0	Browse	Upgrade	Step 8: Click the Upgrade butt after selecting the software or firmware file
Catha	Device Software Ve	ersion 01.0 <sup>.</sup> are Name			
Catina	Device Software Ve		1.13.999 (09/06/20	)11)	after selecting the software or
en e	Device Software Ve	are Name	1.13.999 (09/06/20 Version	)11)	after selecting the software or
Clear Modern with Wi-Fi	Device Software Ve	are Name Oma	1.13.999 (09/06/20 Version 01.01.13.999	)11)	after selecting the software or
6	Device Software Ve	are Name oma voip	1.13.999 (09/06/20 Version 01.01.13.999 01.01.13.999	111) Edit -	after selecting the software or

CLEAR 💽 Clear Modem Setup					
Home	Device Status	Basic	Advanced		



### **Current Device Settings:**

0

 Device Software Version
 01.01.13.999 (09/06/2011)

 WiMAX MAC ID
 00:1D:88:18:61:00

 CINR
 35 dB

 WAN IP Address
 75.92.131.239

 Firewall
 ON

Step 10: Verify updated software version.