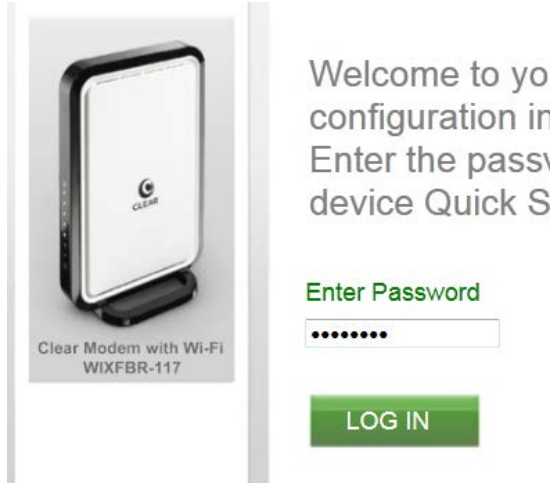
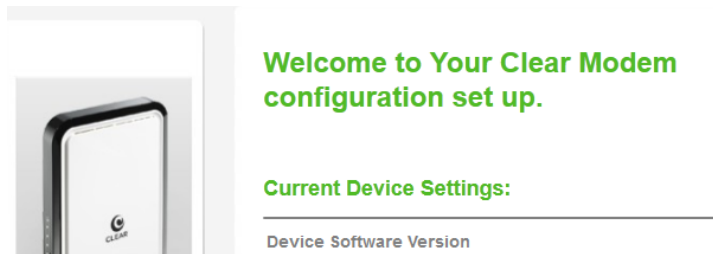


## CLEAR Modem with Wifi

1. Open an internet browser and browse to the web address 192.168.15.1. The password is CLEAR123 (all capital letters).



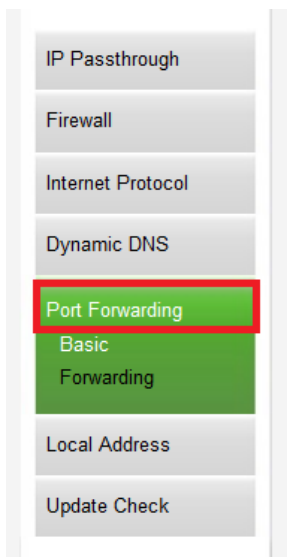
2. The modem will default to the Status page when the user interface opens.



3. Select the Advanced tab at the top right of the user interface.



4. Click the "Port Forwarding" tab on the left side of the user interface.



5. Verify the "Enable UPnP IGD" check-box is selected and to select if it is not. Ensure the "DMZ IP Address" field is blank.

- If there is anything in the DMZ boxes, remove any numbers in the DMZ fields

Enables Universal Plug and Play (UPnP) Internet Gateway Device (IGD) profile to allow certain Windows applications to setup the port forwarding rules dynamically on this device. Enables a specific LAN client to accept inbound connections which do not match with any forwarding rules.

Enable UPnP IGD ☒

DMZ IP Address  .  .  .

6. Click "Apply" and then the "Reboot" button at the bottom of the page and wait for the modem to restart.

- If this does not work, physically power cycle the modem, ensuring to leave it off for at least 30 seconds by pulling the power cord from the back of the CLEAR device
- Make sure to **NOT** factory reset the device

