

## CLEAR Modem – Series M Firmware Instructions

### Verify Software Version

1. Connect to Device Home Page by typing <http://192.168.15.1/> into the web browser. The default password is: CLEAR123
2. After logging on at the main page, the “Control Panel” screen will display Software information.
3. Record the software version



### Updating Software Version

1. Go to <http://www.clear.com/support/download> and navigate through list of products to select the correct device. Verify if device has an recommended software installed. If a “Firmware Update” link is not present under the Downloads, no software upgrade is required. If present follow step 2.
2. Compare the software version on device and the clear web page, if different then download the new software by selecting Firmware Update and store to a location on the computer.
3. Connect to Device Home Page by typing <http://192.168.15.1> into the web browser
4. Enter the default password “**CLEAR123**” to gain Administrative rights access
5. Access the software/firmware update screen by switching to Control Panel
6. Browse the path to the file where it is stored on the computer
7. Click Upgrade
8. Once upgrade is complete, the device will automatically reboot

9. Verify the upgrade is successful by looking at the software version on the Home page
10. Verify that the device can connect to CLEAR 4G network through Ethernet and access the Internet. Follow Confirm Connection to the CLEAR 4G Network and Connect to a Computer steps

Support 888-888-3113  
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**CLEAR Modem – Series M**

Downloads

- Installation Guide (1.2 mb PDF)
- Device Specifications (656 kb PDF)
- User Guide (1.5 mb PDF)

SKU/Part Number	CPEI725
Description	Series M (Motorola) Home Modem
Standards	Last updated January 05, 2011
Frequency	WIMAX: 2.5 – 2.7GHz (2.3/3/5GHz, TBD)
Max Output Power	25.5dBm
Operating Voltage	12V DC
Interface	Ethernet, Phone (RJ11)
LEDs	5 signal strength LEDs
Compatibility	OS: Windows®, Mac & Linux
Browser	IE 6.0/newer, Firefox 2.0/newer
Misc	Automatic Software Updates, Remote Diagnostics

**Step 1: Navigate to the correct device.**

Personalize Internet Status Telephony Port Forwarding Local Address Control Panel

Software

Certificate

System

Legal Notice

About

Manages the device software and add/delete the add-on software. Click the Browse button to locate the software package on your computer. Then click the Upgrade button to add/upgrade the software to the device. Click the View button to check device software upgrade availability and new or updatable add-on software. Select the software you want to upgrade/update/add and click the Install button. Select the software you want to remove and click the Uninstall button to delete the add-on software.

Device Software Upgrade Path:

Device Software Version: 02.00.24.07.05 (2011.10.14 15:10:34)

Available Software Packages

No Available Software Packages Provided.

Installed Add-On Software Packages

No Installed Add-On Software Packages

**Step 5: Access Control Panel.**

Status ● Telephony ● Control Panel

Software  
Certificate  
System

Manages the device software and add/delete the add-on software. Click the Browse button to locate the software package on your computer. Then click the Upgrade button to add/upgrade the software to the device. Click the View button to check device software upgrade availability and new or updatable add-on software. Select the software you want to upgrade/update/add and click the Install button. Select the software you want to remove and click the Uninstall button to delete the add-on software.

Device Software Upgrade Path:  Browse... Upgrade

Device Software Version: 02.00.24.07.05 (2011.10.14 15:10:34)

**Step 7: Click Upgrade to start upgrade process.**